

Terms of Use and Privacy Policy

Introduction

We place great importance on protecting and respecting your privacy and we are committed to ensure the privacy of the personal data we collect.

Personal data collected is for internal use only.

We commit not to sell your personal data to any third parties.

This policy is intended to inform you of our practices regarding the collection, use and sharing of information that you are required to provide us through through our website

<https://www.parisfranceparking.com/> or handwritten subscription forms in our parking.

Forms and interactivity:

Your personal information is collected by means of forms, ie, booking form or contact form, but also handwritten forms in our reception offices.

We use the collected information for the following purposes:

- Follow-up of the request or reservation
 - Subscription
 - Contact
 - Statistics
 - Correspondence
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Collection of personal information

How do we collect your data?

We collect your personal data in 2 ways:

- When you fill out a booking or contact form on our website
- When you voluntarily complete a subscription form for a long-term subscription contract voluntarily and in writing. These forms are then given to a parking attendant

What personal information do we collect?

The information collected is as follows:

Reservation form or contact form on our contact/ booking page

- Type of reservation (by the hour / by the day or by the long term)
- Vehicle type (height)
- Expected arrival date
- Planned parking time
- Selected parking
- E-mail adress

- Landline and / or mobile phone number: this information is optional
- Vehicle registration (only for commercial vehicles over 1.95m high)

We also use, as indicated in the next section, log files or cookies to gather information about you.

Subscription form for a long-term subscription contract in the carpark:

- Name
 - First Name
 - Address
 - Postal code
 - Email address
 - Fixed telephone number and / or mobile phone
 - Vehicle model
 - Vehicle registration
 - Bank details (IBAN for customers who have opted for SEPA direct debits)
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Purpose of collecting your personal data

Personal data collected using the forms described in the previous section have a specific purpose.

What are your personal data collected for?

CASE N ° 1: Reservation form or contact form on our contact page

- Type of reservation (hourly / daily or long term subscription): you indicate in this section the length of stay that you want, which allows you to reserve the right parking
- Vehicle type (height): we need to know the height of your vehicle to direct you to the appropriate parking lot, given the different heights of the ceilings of our car parks
- Expected arrival date: to reserve a place on the desired date
- Expected parking time: to reserve a place for the desired duration
- Parking selected: to reserve a place in the desired parking lot
- Email address: to send you a booking confirmation or to answer your request for information
- Phone number - this information is optional this information allows us to contact you in case a problem appears in your booking or to your vehicle
- Registration of the vehicle (only requested for vehicles over 1.95m high): to be able to identify vehicle since spaces for utility vehicles are very limited

CASE N°2 Subscription form in our parking:

- Name / Surname: this data allows us to identify you and generate your subscription contract in our commercial management software
- Postal address / postal code: to allow us to send you information / reminder letters and / or your invoices
- E-mail address: to allow us to send you information / reminder letters and / or invoices in electronic format
- Telephone and / or mobile phone number This information is optional and allows us to contact you in case of emergency or to give you information about your subscription contract.
- Vehicle model / vehicle registration: to attach the vehicle that will be parked in our car parks to your subscription contract and thus allow us to ensure safety and control fraud
- Bank details (IBAN for customers who have opted for payment by SEPA direct debit): your bank details appearing on the SEPA direct debit mandate that you sign authorizes us to deduct from your bank account the sum corresponding to the payment of your monthly subscription

Log files and cookies

We collect certain information through log files and cookies. This is mainly the following information:

- Operating system
- Visited pages and queries
- Time and day of connection
- The use of such files allows us to:
- Improve service quality and a personalized experience
- Statistics

Sharing personal information

We are committed to never sell the personal data we collect.

However, we sometimes share this information with third parties if we need to have a task performed by a third-party service provider.

In addition, your data may be transmitted to the police on a case-by-case basis.

Similarly, the personal information collected can be transmitted to the tax authorities to declare the tenants of parking spaces and thus allow the annual establishment of the housing tax.

Minor

Our site is only for major users. Use by minors is not allowed.

External links

Links to other websites are available from our site. If you use these links, you leave the PARIS FRANCE PARKING website. These third party sites have not been checked by us. We are in no way responsible for the content and / or privacy policy of the personal data of these other sites.

PARIS FRANCE PARKING neither endorses nor approves the content to which these sites or sources give access, and excludes all liability and guarantee with regard to these contents. If you decide to access these sites, you do so under your sole responsibility. We invite you to read the privacy policies of these sites before transmitting your personal data.

Google Maps / Reviews

Parts of our website use Google Maps and Google Reviews. The use of Google Maps / Reviews is subject to the Google Maps / Avis Additional Terms of Service and the Google Privacy Policy.

Reviews

We publish the opinions you write as part of our notice system on our website.

These notices, which may contain your first name and / or your name, are visible to all visitors on our website.

You may object to this at the time of collection or at any time thereafter, as mentioned in the following section.

Targeted advertising

In accordance with applicable legislation and with your consent when required, we may use the data you provide us to display targeted advertising on social media platforms (Facebook, Instagram). On social media platforms, you can oppose this process at any time by configuring the settings related to the advertising of your account.

Your agreement on these conditions

By using the PARIS FRANCE PARKING web site, you signify your agreement to this privacy policy.

Cookies

Different types of cookies are used on our website:

- Cookies strictly necessary for the provision of the service requested by the user (hereinafter "category 1").
- Social network cookies, audience measurement cookies and behavioral analysis cookies (hereinafter "category 2").

On this site, we find the following types of cookies:

Description (type of cookies) and purposes	Cookie category	Transmitter
Google Analytics Cookie: This cookie is used to collect anonymous information and generate usage statistics reports without individual users being personally identified by Google.	1	Third party
Cookie Facebook: this cookie is used to allow you to target Facebook users later on their visit to our website.	2	Third party
Behavioral Analysis Cookie: This cookie helps to optimize your user experience.	2	Thrid party

Consent to the use of cookies

When you go to our website you go to the Paris France Parking homepage. If you continue browsing without setting up cookies, you accept the use of cookies. Your consent to the deposit of cookies is valid for a maximum of twelve months.

You can always return to your choice and set, delete or block all or part of the cookies on the site or application. To do this, click on the "Learn More" link located at the bottom of each page of the site or application to access this page and follow the instructions below.

Refusal / blocking of cookies

You can block the use of all or part of the cookies by setting your browser. Depending on the browser you are using, follow the instructions below to set the cookies.

Refusal / blocking of cookies

Browser type	Link / step to set / refuse cookies
Internet Explorer	Go to the Tools tab of the browser and select the Security menu and select Delete browsing history . Check the Cookies and Website Data box, and then click Remove .
Firefox	Go to the Tools tab of the browser and select the Preferences menu . In the window that appears, choose Privacy and in History click Delete specific cookies .
Safari	Go to the Tools tab of the browser and select the Preferences menu . Click Privacy and then Manage data from the website.
Chrome	Go to the Tools tab of the browser and select the Settings menu . On the Privacy tab, click Content Settings . Under the Cookies tab click on the Cookies and Site Data button .

Data storage duration:

Your personal data are kept for 12 months:

- after your last booking on our website
- after the date of termination of your subscription contract

These data are then transferred to an encrypted file accessible only to the DPO (Data Protection Officer) and accessible by order of the President in case of administrative need, particularly in case of litigation, justifying keeping them for the time of the applicable prescription / foreclosure rules, especially in commercial, civil and fiscal matters.

Right of opposition and withdrawal

We are committed to providing you with a right to object, rectify and opt out of your personal information.

The right of opposition is understood as the possibility offered to Internet users to refuse that their personal information be used for certain purposes mentioned during the collection.

The right of rectification means the possibility of asking us to correct inaccurate or incomplete personal information about you.

The right of withdrawal is understood as the possibility offered to users to request the deletion of their personal data so that their personal information no longer appear, for example, in a mailing list.

To exercise these rights, you can write to us at:

PARIS FRANCE PARKING: 211 AVENUE GAMBETTA, 75020 PARIS
Email: privacy@parisfranceparking.fr
Phone: +33143649776
Website section: <http://www.parisfranceparking.com/privacy-policy>

Permission to Access

We are committed to recognizing a right of access and rectification to data subjects wishing to consult, modify or delete information concerning them.

The exercise of this right will be done:

by mail to PARIS FRANCE PARKING: 211 AVENUE GAMBETTA, 75020 PARIS

by email: privacy@parisfranceparking.fr

Telephone: +331 43 64 97 76

Website section: <http://www.parisfranceparking.com/privacy-policy>

Security

The personal information we collect is kept in a secure environment. People working for us are required to respect the confidentiality of your information.

To ensure the security of your personal information, we use the following measures:

- Secure Sockets Layer (SSL) protocol
- Access Management - Authorized Person
- Firewalls
- Encryption

We are committed to maintaining a high degree of confidentiality by incorporating the latest technological innovations to ensure the confidentiality of your transactions. However, since no mechanism offers maximum security, there is always a risk involved when using the Internet to transmit personal information.

The data collected by hand is stored in a secure environment, accessible only by our authorized staff. They are destroyed within the deadlines indicated in the section above

Access control

An access control device to control access to the car park has been set up by PARIS FRANCE PARKING.

Only authorized persons (administrative service, park manager, technical manager) will have access to your personal data.

In accordance with the law "IT and freedoms", you have a right to access and rectify data concerning you which will be kept 1 year after the end of the subscription contract.

You can access your information by contacting:

PARIS FRANCE PARKING
Data protection service
211 avenue Gambetta - 75020 PARIS
privacy@parisfranceparking.fr
01.43.64.97.76

LAPI

Our parking lots are all equipped with ANPR (Automatic number-plate recognition) for safety reasons and in order to manage and control more effectively the access of the parking lots

The information collected (license plate, date / time of entry and exit, parking ticket number) is not transmitted to any external body except police services in the context of a judicial requisition. This data is not visible in plain text on the network and access to the interfaces is protected by a password.

These data are kept for a period of 30 days.

This system has been registered with the CNIL.

You can access this information by contacting the director of the establishment or the Technical Manager (Law No. 78-17 of 6 January 1978 amended in 2004 relating to data, files and freedoms)

Legislation

We undertake to respect the legislative provisions set out in the Data Protection Act and the European Data Protection Regulation (GDPR).